



Technology Student Success Troubleshooting Modules

Happy New Year!

The New Year brings new goals, opportunities, and new resolutions and if one of your academic resolutions is to strengthen your technical skills, please, keep reading. Educause, a nonprofit association in the United States whose mission is to advance higher education using technology, listed several technology issues experienced by college students for the 2021-2022 academic year.

Unstable internet connections, device malfunction, not having required applications or software, and devices not properly configured to perform a task were a few challenges listed by students. Unstable internet connections causing high levels of stress (35%) and equipment malfunction causing the second highest levels of stress (29%) were the top two. Yet, the report does state that students try to solve technology problems on their own. <https://www.educause.edu/ecar/research-publications/2022/students-and-technology-report-rebalancing-the-student-experience/technology-challenges-and-solutions>

NASNTI met with SSC (Seminole State College) IT Technician Eric Stark to ask him what additional challenges students might have and what he would suggest. Eric stated, “*Navigate through the SSC Website, learn how to access Brightspace and additional content on the website, practice emailing (do not write the email in the subject line), and seek out how to email SSC Departments, such as IT and the Business Office. With regards to accessibility, students should access the features in Microsoft 365 and Microsoft Edge.*” To aid in your advancement in technology self-solution strategies, the NASNTI program has created four troubleshooting modules centered around student challenges in technology.

With the help of *Clear eConsulting*, a business that provides clients with strategies and designs related to online learning and web content, NASNTI will post a series of videos on Brightspace titled “*21st Century Skills, Navigating Technology Challenges for College Students.*”

NASNTI is 100% federally funded in the amount of \$450,000 annually.

January 2023

NASNTI, SSC Business & Industry and Sac & Fox Nation to Host Native Language Workshops



Katie Thompson, Director of the Sauk Language Department at the Sac & Fox Nation will facilitate 4 Sauk Language workshops on SSC Campus.

The NASNTI grant has teamed up with the SSC Business Industry Department and the Sac & Fox Nation to host four Sauk Native Language Workshops starting February 13 through March 10. The workshops are for beginners to learn the Tribe's language and culture. Upon completion of the four workshops, class participants will earn micro-credentials and receive a digital badge. Micro-credentials are short-term, postsecondary credentials comprised of a coherent set of measurable non-credit-bearing activities or projects and/or up to nine hours of credit-bearing courses that provide specific career critical skills, competencies, and knowledge that can be readily transferred to the workplace. Digital badges are a web-based artifact that contains metadata that documents students' completion of a credential, such as a micro-credential, certificate, or degree, and can be shared and verified electronically. The workshops are facilitated by Katie Thompson, Director of the Sauk Language Department. Thompson has works for the department since 2010, where she achieved conversational fluency through immersion learning. Thompson has also served as a language apprentice, a community instructor, and a language instructor in the public school system. The first ten enrollees will receive a free educational resource. For more information contact Kay Wallace, at k.wallace@sscok.edu.

Assistive Technology Devices Used in the NASNTI Access Lab



Ergonomic 2-in-1 Arm Support Desk Extender Elbow Pad Wrist

The armrest extender reduces all stress from cervical vertebrae, shoulder, arm and wrist. It concentrates on solving the problem of neck and shoulder pain caused by long time work of users and hanging arm.

Nero Slim Line PC Braille Keyboard

The keyboard will enhance your independence, improve your everyday online work, and make general computer use more enjoyable. The keyboard also assist users who are learning braille.

