Seminole State College Graduate Exit Survey 2016-17

GRADUATE EXIT SURVEY

The revised Graduate Exit Survey was first administered as part of the degree application process in 2013-14. The primary purpose of the survey involves obtaining information about students' future plans and satisfaction with experiences while at Seminole State College. The survey was administered through the collaboration of Student Services and Academic Affairs. The results are divided into the categories of general information, post graduate plans, and satisfaction with academics, student services, facilities, and campus safety. Only students applying for graduation complete this survey.

2016-17 Graduate Exit Survey Results

Three hundred eighteen students completed the 2016-17 Graduate Exit Survey. The survey consisted of 45 questions. Six of these questions related specifically to the application for graduation and commencement participation while the other 39 questions requested students' opinions about their SSC experience and future plans.

Table 8 shows the major responses to questions related to general information. Two hundred sixty-nine students or 84.6% indicated plans to transfer to a four-year institution.

Table 8. 2016-17 General Information Responses						
Question and Responses	Percentage					
Why did you choose SSC?						
Close to home	7.3%					
Low cost of attendance	49.4%					
Wanted to start at a smaller college before going to a four-year institution	39.6%					
What were your goals while attending SSC?						
Earn an Associate's Degree and Transfer to a four-year institution	84.6%					
If you plan to transfer to a four-year institution, which is your most probable choice?						
East Central University	44.7%					
University of Oklahoma	14.5%					
University of Central Oklahoma	11.4%					
Oklahoma State University	9.7%					
Which factors made achieving these goals more difficult?						
Conflicts with a job	44.3%					
Financial Difficulties	44.0%					
What is your most common enrollment status?						
Full-time	88.4%					
What is your weekly employment status?						
40+ hours	23.5%					
21-39 hours	21.7%					
Did not work	22.4%					
What is your residential status?						
Off-campus with family	49.1%					
Off-campus separate from family	33.2%					
Residence Hall	17.7%					
What financial aid have you received?						
Pell Grant	64.2%					
Federal Direct Student Loan	30.1%					
Academic or Other Scholarship	20.4%					
Oklahoma Tuition Aid Grant	28.6%					
Oklahoma Higher Learning Access Program	15.7%					
Athletic Scholarship	9.8%					
Student Activities						
Students attending other events at least once during a semester	58.2%					
Students attending athletic events at least once during a semester	50.0%					

Students were asked to score aspects of their academics while at SSC. The items were scored using a scale of excellent, above average, average, below average, poor, and no answer. The majority of the responses were excellent and above average as shown in Table 9. Students also had the opportunity to comment on this section. The majority of the comments reflected positive experiences by the students.

Table 9. 2016-17 Academic Responses								
		Percentage of Responses						
Attribute	Excellent	Above Average	Average	Below Average	Poor			
Overall quality of academics	48.1%	28.0%	22.2%	0.6%	0.0%			
Quality of teaching in your major field of study	58.5%	24.2%	15.4%	0.9%	0.3%			
Quality of teaching in general education courses	45.6%	29.6%	22.3%	1.5%	0.3%			
Quality of teaching in transitional education courses	41.8%	29.9%	22.3%	0.6%	0.0%			
Faculty maintenance of positive learning environment	52.2%	27.0%	18.9%	1.3%	0.3%			
Faculty concern for student well-being	56.6%	22.3%	17.6%	2.5%	0.3%			
Faculty commitment to student success and learning	56.2%	23.9%	18.9%	0.3%	0.0%			
Campus Cruiser learning management system	39.9%	17.9%	31.5%	4.7%	2.5%			
Instructor Use of Technology when appropriate	51.3%	23.3%	21.4%	2.8%	0.3%			
Availability of courses in your major field of study	47.5%	19.2%	23.6%	6.6%	2.2%			
Availability of general education courses	53.1%	22.3%	22.3%	0.6%	0.3%			
Quality of classroom equipment	34.9%	20.4%	33.7%	7.6%	2.5%			
Quality of laboratory equipment	34.6%	18.6%	32.1%	8.2%	2.8%			
Quality of art laboratory equipment	29.6%	10.4%	19.5%	1.9%	0.3%			
Quality of computer laboratory equipment	37.1%	19.8%	30.5%	5.4%	3.1%			
Instructor availability during office hours	53.1%	22.6%	20.8%	1.6%	0.3%			
Instructor availability via electronic means	53.8%	21.1%	20.8%	1.9%	1.6%			
College orientation through Freshman Seminar Course	37.4%	14.8%	22.6%	1.5%	1.3%			
College orientation through PASS Course	26.7%	10.4%	10.1%	0.6%	0.0%			

The next section requested that students score varying aspects of student services. Students were given the same answer choices of excellent, above average, average, below average, poor, or no answer. Table 10 gives scores for the questions listed from the student services section.

Table 10. 2016-17 Student Services Responses								
Samta	Percentage of Responses							
Service	Excellent	Above Average	Average	Below Average	Poor			
Placement testing at Testing Center	40.6%	20.6%	33.0%	0.6%	0.6%			
Enrollment services	49.2%	24.8%	23.8%	1.6%	0.0%			
Enrollment advising received from advisors in student services	48.2%	23.1%	23.8%	2.5%	0.9%			
Enrollment advising received from faculty	48.6%	24.8%	21.9%	2.9%	0.3%			
Mentoring received from your degree program faculty mentor	43.8%	22.2%	24.8%	1.9%	1.0%			
Financial Aid Office	43.1%	22.5%	27.3%	3.8%	0.6%			
Admission and Records Office	47.6%	23.2%	26.4%	1.3%	0.0%			
Business Office - Cashier	47.3%	21.3%	24.8%	3.2%	0.3%			
Academic Affairs Office	43.8%	19.4%	27.9%	0.3%	0.0%			
Tutoring Services	39.4%	15.6%	21.6%	1.0%	1.0%			
Student Affairs Office	40.0%	15.6%	27.3%	0.3%	0.0%			
SSC Bookstore	48.9%	23.8%	23.8%	0.9%	1.3%			
Student Union Snack Bar	39.1%	16.8%	22.5%	3.2%	0.6%			
Student Union Cafeteria	36.5%	15.6%	23.2%	4.4%	4.4%			
Attitude of Non-teaching personnel toward students	44.1%	22.2%	25.4%	1.0%	0.6%			
Concern shown for you as an individual by non-teaching personnel	41.9%	20.3%	27.0%	2.5%	0.6%			
Student Services overall	46.7%	24.4%	26.0%	1.3%	0.3%			

Students were next given the opportunity to state the frequency of visits to the SSC facilities and to give an overall score for the facilities. Table 11 gives the percentage of students who frequented the facilities a variety of times per semester.

Table 11. 2016-17 Facilities Responses								
Facility	1-2 Visits	3 to 5 Visits	6 to 10 Visits	11 to 20 Visits	More than 20 Visits	Never	Percentage Of Students Who Visited at least Once	
Computer lab or computer lounge	17.5%	16.5%	28.3%	14.6%	21.9%	1.27%	98.7%	
Bookstore	32.7%	35.2%	21.3%	4.1%	4.7%	1.9%	98.1%	
Gym	53.7%	4.1%	7.3%	2.2%	4.8%	27.6%	72.1%	
Haney Center	54.3%	13.0%	6.0%	1.6%	3.5%	21.3%	78.3%	
Henderson Park &/or Walking Trail	45.4%	12.4%	9.2%	1.9%	4.1%	27.0%	73.0%	
Jeff Johnston Auditorium	48.3%	11.1%	7.6%	1.6%	1.6%	29.5%	70.2%	
Library (excluding classrooms)	31.4%	21.9%	16.2%	5.1%	6.7%	18.1%	81.3%	
Math Lab in Tanner Hall	32.7%	14.3%	13.7%	5.4%	8.6%	25.1%	74.6%	
Pool	35.2%	5.7%	2.2%	1.63%	1.3%	53.7%	46.0%	
Student Union Cafeteria	24.8%	12.7%	13.7%	4.8%	17.5%	26.4%	73.3%	
Snack bar	28.3%	11.4%	15.6%	4.1%	8.6%	31.8%	67.9%	
Student Services Building	23.1%	31.4%	26.0%	7.6%	9.2%	2.2%	97.5%	
Writing Lab	28.3%	14.9%	15.2%	3.5%	12.1%	25.4%	73.4%	
Question and Responses	Excellent Above Average		Average		Below Average			
Overall Rating of Facilities and Grounds	53%		29% 16%			3%		

In the next category, students responded to statements concerning feelings of campus safety at SSC. Responses were scored using the categories of always, usually, sometimes, never, and uncertain or not applicable. Responses mainly fell in the always or usually category. Table 12 shows the percentage of the responses to the questions.

Table 12. 2016-17 Campus Safety Responses							
	Percentage of Responses						
Question	Always	Usually	Sometimes	Never	Uncertain or Not Applicable		
In general, I felt safe on the SSC campus	82.6%	15.4%	1.6%	0.0%	0.3%		
SSC police officers were visible on campus	47.0%	32.5%	17.4%	2.6%	0.6%		
I felt safe on the SSC campus after dark	59.2%	21.5%	5.8%	1.2%	12.2%		
I felt safe in SSC parking lots during daylight hours	85.9%	12.5%	0.6%	0.0%	1.0%		
I felt safe in SSC parking lots after dark	57.9%	19.3%	6.1%	0.0%	16.7%		
I felt safe in SSC classrooms	87.8%	11.3%	0.3%	0.0%	0.6%		
I felt safe in SSC hallways	88.8%	10.3%	0.3%	0.0%	0.6%		
I felt safe in SSC residence halls	60.8%	8.7%	1.6%	0.6%	28.3%		
I felt safe in SSC common areas such as the Student Union and Library	82.3%	13.5%	0.3%	0.0%	3.9%		

When asked to assess their overall experience at SSC, 81.9% of the students rated the educational experience as excellent or above average. Over 86% of the students stated they would definitely or probably choose Seminole State College again if starting over. Students listed professors consistently as one of the greatest strength at SSC, but the campus culture of pushing student success and caring advisors received more attention this year. Students again cited small class sizes and the personal interaction with everyone at SSC. Items mentioned repeatedly in weaknesses were science lab equipment, computer lab equipment, printers in the labs, lack of funding, cost, and the upgrades needed on facilities such as the bathrooms, classroom buildings, and gym.

2016-17 Graduate Exit Survey Analysis

Analysis of the data generated from the Graduate Exit Survey stems from each of the categories addressed above and a comparison of the data from these categories. Eighty-four and six tenths percent of students stated a goal of transferring to a four-year institution. Whether it was a goal or not for these students, a huge majority of SSC students plan to continue their educational endeavors. This speaks to the success of faculty, student services, and staff at encouraging and preparing students for the next phase of their education.

The majority of scores in the academic section were excellent or above average. The average for excellent or above average for academics excluding the Freshman Seminar and PASS class scores was 69.0%. Fewer students scored the PASS and Freshman Seminar course questions. "Quality of teaching in your major field of study" scored highest overall with 82.7% of students choosing excellent or above average while the "quality of art laboratory equipment" again received the lowest score with only 40.0% of students choosing excellent or above average. "Quality of lab equipment" scored low also at 53.2% as did "quality of computer laboratory equipment" at 56.9%. The majority of the responses and comments reflected positive experiences by the students, but students repeatedly referenced the lack of quality lab equipment.

In the category of student services, the combined scores for excellent or above average fell between 52.1% and 74.0%. The lowest score was given to the Student Union Cafeteria. The average for excellent and above average responses in Student Services was 64.6%. Student Services was not rated by every student since not all students used every office in Student Services. In general, comments on Student Services were positive.

In the facilities section, the bookstore, student services building, and computer labs had the most student use with at least 97% of the students indicating visiting the buildings at least once. Students frequented the computer labs and the cafeteria more often than any other facility and fewer students used the pool than any other facility. Seventy-four and six-tenths percent of students used the Math Lab, and 73.4% used the Writing Lab at least once. Overall, 82% of the students rated the facilities excellent or above average. In the comments, more students requested better parking lots than any other item.

Over 98% of the students responding to the survey chose always or usually to feeling safe on the SSC campus. Seventy-nine and five-tenth percent responded always or usually to the visibility of SSC police officers. Students responded always or usually 69.5% of the time to feeling safe in the dorms and 77.2% to feeling safe after dark in the SSC parking lots after dark.

In the statistics related to the overall satisfaction with SSC, 81.9% of students indicated satisfaction with the SSC education experience by giving a rating of excellent or above average. The students indicated they would again choose SSC if starting over at 86.5%.