

**Seminole State College
Graduate Exit Survey
2020-21**

GRADUATE EXIT SURVEY

The revised Graduate Exit Survey was first administered as part of the degree application process in 2013-14. The primary purpose of the survey involves obtaining information about students' future plans and satisfaction with experiences while at Seminole State College. The survey was administered through the collaboration of Student Services and Academic Affairs. The results are divided into the categories of general information, post graduate plans, and satisfaction with academics, student services, facilities, and campus safety. Only students applying for graduation complete this survey.

2020-21 Graduate Exit Survey Results

Three hundred fifty-eight students completed the 2020-21 Graduate Exit Survey. The survey consisted of 69 questions. Seven of these questions related specifically to the application for graduation and commencement participation while the other 62 questions requested students' opinions about their SSC experience and future plans.

Table 8 shows the major responses to questions related to general information. Two hundred eighty-four students or 79.3% indicated plans to transfer to a four-year institution.

Table 8. 2020-21 General Information Responses	
Question and Responses	Percentage
Which of the following were positive influences for attending SSC?	
Close to home	77.4%
Low cost of attendance	46.9%
Wanted to start at a smaller college before going to a four-year institution	43.3%
What were your goals while attending SSC?	
Earn an Associate's Degree and Transfer to a four-year institution	76.3%
If you plan to transfer to a four-year institution, which is your most probable choice?	
East Central University	37.5%
University of Oklahoma	18.9%
Oklahoma State University	13.9%
University of Central Oklahoma	13.4%
Which factors made achieving these goals more difficult?	
Conflicts with a job	23.8%
Financial Difficulties	22.5%
What is your most common enrollment status?	
Full-time	87.7%
What is your weekly employment status?	
21-39 hours	27.4%
40+ hours	25.1%
Did not work	21.5%
What is your residential status?	
Off-campus with family	47.5%
Off-campus separate from family	32.1%
Residence Hall	23.4%
Which type of course delivery did you prefer?	
Face-to-face	45.9%
Blended	35.6%
Online	15.1%

For face-to-face and blended courses, which meeting times do you prefer for your course?	
Morning classes	65.2%
Afternoon classes	12.8%
Night classes	4.3%
Saturday classes	0.8%

Students were asked to score aspects of their academics while at SSC. The items were scored using a scale of excellent, above average, average, below average, poor, and no answer. The majority of the responses were excellent and above average as shown in Table 9. Students also had the opportunity to comment on this section. The majority of the comments reflected positive experiences by the students.

Table 9. 2020-21 Academic Responses					
Attribute	Percentage of Responses				
	Excellent	Above Average	Average	Below Average	Poor
Overall quality of academics	45.2%	24.6%	27.1%	1.7%	0.9%
Quality of teaching in your major field of study	51.3%	22.8%	20.2%	2.9%	2.9%
Quality of teaching in general education courses	39.9%	29.1%	27.6%	2.3%	0.6%
Quality of teaching in transitional education courses	39.9%	27.7%	29.6%	1.5%	1.2%
Faculty maintenance of positive learning environment	49.2%	25.0%	21.0%	2.6%	1.4%
Faculty concern for student well-being	50.3%	23.2%	21.2%	1.7%	2.5%
Faculty commitment to student success and learning	50.9%	26.0%	18.1%	2.0%	1.7%
Brightspace learning management system	45.8%	22.7%	24.3%	4.0%	0.3%
Instructor Use of Technology when appropriate	44.1%	25.7%	24.6%	4.0%	1.4%
Availability of courses in your major field of study	48.6%	21.8%	23.7%	4.2%	1.4%
Availability of general education courses	45.8%	25.7%	24.9%	1.7%	0.6%
Quality of classroom equipment	29.9%	22.2%	21.5%	4.1%	0.9%
Quality of science laboratory equipment	42.1%	26.8%	23.5%	5.3%	0.6%
Quality of art laboratory equipment (only students who took an art class included)	48.0%	24.0%	24.6%	2.2%	1.1%
Quality of computer laboratory equipment	38.8%	22.1%	29.4%	3.5%	5.0%
Instructor availability during office hours	47.9%	21.7%	24.5%	3.4%	1.6%
Instructor availability via electronic means	48.0%	24.9%	22.6%	2.8%	0.9%
College orientation through Freshman Seminar Course (only students who took Freshman Seminar)	34.4%	21.6%	23.2%	3.7%	2.4%
College orientation through PASS Course (only students who took PASS)	36.3%	19.6%	18.6%	0.0%	1.1%
College orientation through Learning Strategies Course (only students who took PASS)	40.4%	23.6%	24.2%	3.3%	2.4%
Distance Education Proctoring Center (DEC closed Fall 2019)	42.4%	21.8%	24.9%	1.6%	1.6%
Library	39.7%	17.9%	19.4%	0.6%	0.6%

The next section requested that students score varying aspects of student services. Students were given the same answer choices of excellent, above average, average, below average, poor, or no answer. Table 10 gives scores for the questions listed from the student services section.

Table 10. 2020-21 Student Services Responses					
Service	Percentage of Responses				
	Excellent	Above Average	Average	Below Average	Poor
Placement testing at Testing Center	37.7%	15.6%	28.1%	0.9%	0.3%
Enrollment services	48.4%	19.4%	27.5%	3.5%	0.6%
Enrollment advising received from advisors in student services	48.1%	18.3%	24.4%	5.2%	0.9%
Enrollment advising received from faculty	48.9%	22.0%	24.9%	3.0%	1.2%
Mentoring received from your degree program faculty mentor	50.3%	18.1%	26.3%	3.8%	1.6%
Financial Aid Office	46.2%	19.9%	25.1%	6.0%	2.7%
Admission and Records Office	48.4%	19.1%	25.4%	2.6%	1.4%
Business Office – Cashier	43.6%	19.7%	31.8%	3.0%	1.8%
Academic Affairs Office	48.5%	18.6%	31.3%	1.3%	0.3%
Tutoring Services	54.3%	17.7%	25.3%	0.3%	2.3%
Student Affairs Office	49.5%	19.2%	29.2%	0.7%	1.4%
SSC Bookstore	46.2%	20.6.5%	26.5%	4.1%	2.7%
Student Union Snack Bar (72 students did not answer)	50.9%	18.3%	24.2%	2.2%	4.4%
Student Union Cafeteria (71 students did not answer)	52.9%	15.4%	20.2%	4.5%	7.1%
Attitude of Non-teaching personnel toward students	50.5%	18.3%	28.6%	1.3%	1.3%
Concern shown for you as an individual by non-teaching personnel	50.3%	18.9%	26.0%	3.2%	1.6%
Student Services overall	48.2%	21.8%	27.7%	2.1%	0.3%

Students were next given the opportunity to state the frequency of visits to the SSC facilities and to give an overall score for the facilities. Table 11 gives the percentage of students who frequented the facilities a variety of times per semester.

Table 11. 2020-21 Facilities Responses							
Facility	1-2 Visits	3 to 5 Visits	6 to 10 Visits	11 to 20 Visits	More than 20 Visits	Never	Percentage Of Students Who Visited at least Once
Computer lab or computer lounge	15.5%	17.9%	12.0%	15.5%	22.3%	16.7%	83.3%
Bookstore	32.6%	34.3%	15.5%	5.8%	3.5%	8.2%	91.8%
Gym	4.7%	5.0%	2.9%	1.2%	8.5%	77.7%	22.3%
Haney Center	17.9%	9.7%	3.8%	1.8%	5.6%	61.3%	38.7%
Henderson Park &/or Walking Trail	17.9%	9.4%	4.4%	2.1%	2.4%	63.9%	36.1%
Jeff Johnston Auditorium	21.1%	8.2%	2.9%	1.8%	2.6%	63.3%	36.7%
Library (excluding classrooms)	21.1%	18.5%	6.2%	6.7%	6.2%	41.7%	58.3%
Math Lab in Tanner Hall	16.4%	11.1%	11.4%	5.6%	8.8%	46.6%	63.4%
Pool	9.1%	4.4%	1.5%	0.0%	0.3%	84.6%	15.4%
Student Union Cafeteria	10.9%	10.6%	5.3%	5.3%	22.0%	46.0%	54.0%
Snack bar	15.0%	11.4%	5.94%	6.5%	10.9%	50.4%	49.6%
Student Services Building	19.1%	24.3%	19.7%	11.4%	10.9%	15.0%	85.0%
Writing Lab in Tanner	13.2%	12.3%	8.5%	5.9%	9.1%	51.0%	49.0%
Question and Responses	Excellent	Above Average	Average	Below Average			
Overall Rating of Facilities and Grounds	50%	28%	17%	4%			

In the next category, students responded to statements concerning feelings of campus safety at SSC. Responses were scored using the categories of always, usually, sometimes, never, and uncertain or

not applicable. Responses mainly fell in the always or usually category. Table 12 shows the percentage of the responses to the questions.

Table 12. 2020-21 Campus Safety Responses					
Question	Percentage of Responses				
	Always	Usually	Sometimes	Never	Uncertain or Not Applicable
In general, I felt safe on the SSC campus	78.6%	16.4%	1.5%	0.6%	2.9%
SSC police officers were visible on campus	51.6%	24.3%	17.0%	2.6%	4.4%
I felt safe on the SSC campus after dark	45.8%	14.7%	4.4%	1.5%	33.7%
I felt safe in SSC parking lots during daylight hours	82.4%	13.2%	1.2%	0.6%	2.6%
I felt safe in SSC parking lots after dark	46.0%	14.1%	4.1%	1.5%	34.3%
I felt safe in SSC classrooms	80.9%	14.7%	1.2%	0.3%	2.9%
I felt safe in SSC hallways	80.9%	14.4%	1.2%	0.3%	3.2%
I felt safe in SSC residence halls	50.0%	7.9%	2.1%	0.3%	39.9%
I felt safe in SSC common areas such as the Student Union and Library	76.0%	14.1%	0.9%	0.3%	8.8%

When asked to assess their overall experience at SSC, 74.9% of the students rated the overall educational experience as excellent or above average. Over 79% of the students stated they would definitely or probably choose Seminole State College again if starting over. Students listed professors consistently as one of the greatest strengths at SSC. Students cited class size, staff, and affordability as other strengths. Items mentioned repeatedly in weaknesses were the need for an updated library and computer lab equipment, printers in the labs, lack of funding, and the upgrades needed on facilities such as the bathrooms, classroom buildings, and gym.

2020-21 Graduate Exit Survey Analysis

Analysis of the data generated from the Graduate Exit Survey stems from each of the categories addressed above and a comparison of the data from these categories. Students stated a goal of transferring to a four-year institution at 79%. Whether it was a goal or not for these students, a vast majority of SSC students plan to continue their educational endeavors. This speaks to the success of faculty, student services, and staff at encouraging and preparing students for the next phase of their education.

The majority of scores in the all sections were lower than last year's scores. This could be a result of COVID related experiences. Even so, the overall scores were above average in all categories. The average for excellent or above average for academics was 67.3%. "Faculty maintenance of positive learning environment" scored highest overall with 74.2% of students choosing excellent or above average. The "Quality of Classroom Equipment" received the lowest score with only 52.1% of students choosing excellent or above average. The majority of the responses and comments reflected positive experiences by the students.

In the category of student services, the combined scores for excellent or above average fell between 53.3% and 72.0% which is consistent with last year's scores. The highest score was

given to Tutoring Services with a score of 72.0% for excellent and above average. The average for excellent and above average responses in Student Services was 67.3% which is 0.4% higher than last year. Comments on Student Services were positive.

In the facilities section, the bookstore, student services building, and computer labs again had the most student use with at least 83% of the students indicating visiting the buildings at least once. Students frequented the computer labs more often than any other facility. Last year, the cafeteria was one of the most visited facilities. This year's survey reflects that it was not used as much nor was the snack bar. Over 58% of students used the Library, and 63% used the Tanner Math Lab or the Writing Lab at least once. Overall, 78% of the students rated the facilities excellent or above average which is close to the score of 79% from last year. In the comments, students are still requesting classroom building renovations, updated bathrooms, dormitory renovations, and parking lot repairs.

Over 95% of the students responding to the survey chose always or usually to feeling safe on the SSC campus. About 75% responded always or usually to the visibility of SSC police officers. Students responded always or usually 58% of the time to feeling safe in the dorms and 60% to feeling safe after dark in the SSC parking lots. Both of these percentages decreased from last year.

In the statistics related to the overall satisfaction with SSC, 75% of students indicated satisfaction with the SSC education experience by giving a rating of excellent or above average. The students indicated they would again choose SSC if starting over at 79%. In general, the responses to the survey increased this year with good insight given for areas to improve.